

MAhout



Fact Sheet

Resort Address

The Serai
Village Bherwa
Chandan
District Jaisalmer
Rajasthan 345 001
Tel : +91 2997 200 014
E-mail: reservations@sujanluxury.com
Website: www.sujanluxury.com

Location

Situated on desert scrubland just half an hour outside Jaisalmer (on the road from Jodhpur), The Serai is perfectly positioned for visiting this fabled city. With iconic sand dunes just a camel ride away, the desert views are sublime and the star-clad night skies are even better. These are dunes where you will not have to watch sunset with hordes of others either! Villagers and shepherds can be seen wandering around and this gorgeous desert oasis has an extraordinary atmosphere. One feels ultimately remote and serenely distant from the hustle and bustle of the city and yet not an iota of comfort is compromised. A visit here allows one a rare glimpse into unhassled desert life, whilst pampering oneself in the spa or enjoying romantic meals in the moonlight. The huge, luxurious tents are the epitome of desert luxury and ooze style and sophistication. The camp blends seamlessly with its desert surroundings and has a magical, almost fairytale feel to it as it rises out of the sand.

Being a member of Relais & Chateaux, the camp is known for its exceptional cuisine and immensely friendly, warm, welcoming, gentle atmosphere.

Accessibility

By Air: To Jaisalmer from Jodhpur, Delhi, Bombay, Jaipur, Udaipur, followed by a 30 minute car journey.

By Train: To Jodhpur, from Delhi, Bombay, Jaipur, Agra, Bikaner, Jaisalmer, followed by a 1 hour car journey.

By Road: Jodhpur, Rohet, Barmer, Khimsar, Nagaur, Bikaner and Osian.. A longer drive from Nimaj and Jalore.

Details of distances from airport etc on website

Transfers: The hotel is happy to arrange transfers (at extra cost) from either the airport or the railway station to / from the hotel.

Accommodation

Accommodation comprises 21 tents. Of these, there is 1 Royal Tent which boasts a private pool, its own spa and large lounging tents – almost a tented village in itself! There are 14 *Tented Suites* with their own private veranda, drawing room, extremely spacious (double) bedroom and en-suite bathroom. Finally there are 6 *Luxury Tented Suites* with all the facilities of the Tented Suites but with an additional private walled garden and a plunge pool. Each tent has stunning Jaisalmer stone floors which are warmed by Indigo and Madder dhurries (rugs), the two colors traditionally used in the desert and vast Jaisalmer stone beds with 12” deep mattresses and fine, crisp linen. The bathrooms are huge and sleek with double basins, rain showers and bags of hot water. No bath tubs in the hotel. The furniture is all handmade ‘Campaign’ style, made of rosewood and teak.

All tents have state of the art, silent tower air-conditioning units and heating. Bathrobes and hair dryers are provided. There is complimentary mineral water, tea and coffee. There are no fans, TVs, DVD players or tea / coffee making machines in the rooms. Hot water bottles are provided whenever needed. The rooms do not have a safe but have lockable cupboards. The rooms do not have internet access but this is available, free of charge, via wi-fi in the library tent. Ipods in all bedrooms.

The rooms are all on ground level and there is easy access for wheelchairs. Smoking is not encouraged in the tents for safety reasons but is accepted on the private verandah of each tent

The tents all face the central desert bushland area and are well separated for privacy. However, due to the very nature and material of a tent, noise does carry and audible privacy is not guaranteed at all.

All accommodation is on bed and breakfast basis.

Dining

There is one lovely dining tent which offers a table d’hote menu. This is changed daily and offers delicious continental and Indian food. Private dining in various pretty and secluded spots around the premises, is one of the hotel’s forte’s. The hotel also offers 24 hour room service. The daily room rate includes breakfast and unlimited soft drinks, tea and coffee (excluding imported fizzy and still water).

Meal Times

There are no set meal times. You may dine when and where you want.

Children

The resort accepts children of all ages. One child may be accommodated in their parent’s bedroom, up to the age of 10. Childcare cannot be arranged, but baby-sitting can be organized.

Dress code

There is no official dress code. It is very relaxed, outdoor and desert attire.

Check-in / out time	Check-in is 13.00pm and check-out is 11.00am. Extended check-out is subject to negotiation / availability.
Electricity	220 volts. The standard two round pin adaptors work.
Credit cards / currency	The resort accepts Amex, Visa and MasterCard, travelers cheques, US dollars, the Euro and Sterling. Guests can change money on site.
Mobile telephones	Mobile phones work here on the local network.
When to go / Climate	Rajasthan has some major climactic fluctuations. During December, January and February, it can be cold in the mornings and evenings and warm clothes are necessary at these times. During the daytime it is lovely and warm and sunny. March and April are getting fairly hot and it begins to get very hot and humid in May and June and temperatures can rise to an intense and uncomfortable heat. The monsoon breaks in July and lasts until September. October and November are still warm but not cold or wet. The best time to visit is from October to April. It is generally a dry heat with very little humidity.
Opening and closing	The camp is closed from mid April to mid September.
Pests	Due to the dry heat of Rajasthan, mosquitoes are not a major problem but they do tend to come out in the evenings and early mornings, throughout the year and particularly in the warmer months. The hotel provides mosquito coils, and repellents in the rooms to combat this.
Hotel facilities	Swimming pool (30ft x 30ft) Internet datacard available for guests to gain internet access Sitting and bar areas Shop Raison D'Etire Spa with four massage rooms Home to some of the finest camels The camp owns its own vehicles which are supremely comfortable.
Hotel services	Sightseeing excursions and onward travel arrangements can be arranged on site by contacting the hotel reception Village safaris revealing the best of rural India and the rich and varied wild life. Mouthwatering desert picnics reminiscent of the Royal bygone, era. Weddings and parties can be arranged
Possible excursions	Visits to the historic city of Jaisalmer with its mighty fort, famous jain temples and boundless other fascinating sites. Visits to the sand dunes at sunset Jeep, camel safaris into the desert

Average length of stay	Three nights. Since there is so much to see and do in the Jaisalmer area and it takes a bit of a drive to get there, it is a good idea to allow enough time to explore the area and also enough time to switch off and just enjoy being there. There is no minimum stay requirement.
Payment / cancellation	Payment is required in advance for confirmed reservations.
Reservations	Reservations may be made by (reservations@sujanluxury.com) or via the internet (www.sujanluxury.com).
Packages	There are no special packages.
Seasonal surcharges	There are no high season or compulsory supplements at any time of year
Government Taxes	Taxes apply on Room, food and drink and on imported alcohol
Ownership	Sujan Luxury Hotels.
Management	General Manager Cassandra Zukauskas