

MAhout



Fact Sheet

Resort Address

The Serai
Bherwa Chandan
Jaisalmer 345 001
Rajasthan 345 001
India

Tel : +91 11 461 72700
Email: reservations@sujanluxury.com
Web : www.sujanluxury.com

Location

Situated on desert scrubland just half an hour outside Jaisalmer (on the road from Jodhpur), The Serai is perfectly positioned for visiting this fabled city. With iconic sand dunes just a camel ride away, the desert views are sublime and the star-clad night skies are even better. These are dunes where you will not have to watch sunset with hordes of others either! Villagers and shepherds can be seen wandering around and this gorgeous desert oasis has an extraordinary atmosphere. One feels ultimately remote and serenely distant from the hustle and bustle of the city and yet not an iota of comfort is compromised. A visit here allows one a rare glimpse into unhassled desert life, whilst pampering oneself in the spa or enjoying romantic meals in the moonlight. The huge, luxurious tents are the epitome of desert luxury and ooze style and sophistication. The camp blends seamlessly with its desert surroundings and has a magical, almost fairytale feel to it as it rises out of the sand.

Accessibility

By air: To Jaisalmer from Jodhpur, Delhi, Bombay, Jaipur, Udaipur, followed by a 30 minute car journey.

By train: To Jodhpur, from Delhi, Bombay, Jaipur, Agra, Bikaner, Jaisalmer, followed by a 1 hour car journey.

By road: Jodhpur, Rohet, Barmer, Khimsar, Nagaur, Bikaner and Osian.. A longer drive from Nimaj and Jalore.

Details of distances from airport etc on website

Transfers: The hotel is happy to arrange transfers (at extra cost) from either the airport or the railway station to / from the hotel.

Accommodation

Accommodation comprises 21 tents. Of these, there is 1 Royal Tent which boasts a private pool, its own spa and large lounging tents – almost a tented village in itself! There are 14 *Tented Suites* with their own private veranda, drawing room, extremely

spacious (double) bedroom and en-suite bathroom. Finally there are 6 *Luxury Tented Suites* with all the facilities of the Tented Suites but with an additional private walled garden and a plunge pool. Each tent has stunning Jaisalmer stone floors which are warmed by Indigo and Madder dhurries (rugs), the two colors traditionally used in the desert and vast Jaisalmer stone beds with 12" deep mattresses and fine, crisp linen. The bathrooms are huge and sleek with double basins, rain showers and bags of hot water. No bath tubs in the hotel. The furniture is all handmade 'Campaign' style, made of rosewood and teak.

All rooms have state of the art, silent air-conditioning and heating. Bathrobes and hair dryers are provided. There is complimentary mineral water, tea and coffee. There are no fans, TVs, DVD players or tea / coffee making machines in the rooms. Hot water bottles are provided whenever needed. The rooms do not have a safe but have lockable cupboards. The rooms do not have internet access but this is available, free of charge, via wi-fi in the library tent. Ipods in all bedrooms.

The rooms are all on ground level and there is easy access for wheelchairs. Smoking is not encouraged in the tents for safety reasons but is accepted on the private verandah of each tent

All accommodation is on a bed and breakfast basis.

Dining

There is one lovely dining tent which offers a table d'hote menu but guests can pretty well order whatever they want and it will almost certainly be possible to arrange. The menu is changed daily and offers delicious continental and Indian food. Private dining in various pretty and secluded spots around the premises, is one of the hotel's forte's, together with poolside and bush dining. The hotel also offers 24 hour room service. The daily room rate includes breakfast and unlimited soft drinks, tea and coffee (excluding imported fizzy and still water).

Meal Times

There are no set meal times. You may dine when and where you want.

Children

The resort accepts children of all ages. One child may be accommodated in their parent's bedroom, up to the age of 10. Childcare cannot be arranged, but baby-sitting is available on request.

Dress code

There is no official dress code. It is very relaxed - outdoor and desert attire.

Check-in / out time

Check-in is 13.00pm and check-out is 11.00am. Extended check-out is subject to negotiation / availability.

Electricity

220 volts. The standard two round pin adaptors work.

Credit cards / currency	The resort accepts Visa, Mastercard and Amex. Travellers cheques and US dollars, the Euro and Sterling are also accepted. Guests can change money on site.
Mobile telephones	Mobile phones work here on the local network.
When to go / Climate	September - March Rajasthan has some major climactic fluctuations. During December, January and February, it can be cold in the mornings and evenings and warm clothes are necessary at these times. During the daytime it is lovely and warm and sunny. March and April are getting fairly hot and it begins to get very hot and humid in May and June and temperatures can rise to an intense and uncomfortable heat. The monsoon breaks in July and lasts until September. October and November are still warm but not cold or wet. The best time to visit is from October to April. It is generally a dry heat with very little humidity.
Opening and closing	The camp is closed from 15 September to 31 March.
Pests	Due to the dry heat of Rajasthan, mosquitoes are not a major problem but they do tend to come out in the evenings and early mornings, throughout the year and particularly in the warmer months. The hotel provides mosquito coils, and repellents in the rooms to combat this. It is not advisable to tent doors open without closing the protective insect mesh, when your lights on, as bugs will tend to fly in.
Hotel facilities	Swimming pool (30ft x 30ft) (unheated) Internet datacard available for guests to gain internet access Wifi in public areas Sitting and bar areas Shop Exceptional Raison D'Etre Spa with four massage rooms Home to some of the finest camels Camp fires The camp owns its own vehicles which are supremely comfortable. Organic vegetable garden
Hotel services	Sightseeing excursions and onward travel arrangements can be arranged on site by contacting the hotel reception Village safaris revealing the best of rural India and the rich and varied wild life. Mouthwatering desert picnics reminiscent of the Royal bygone, era. Weddings and parties can be arranged Cooking demonstrations and classes Jeep safaris to explore the surrounding communities, flora and fauna with a trained, expert naturalist

Possible excursions	Visits to the historic city of Jaisalmer with its mighty fort, famous Jain temples and boundless other fascinating sites. Visits to the sand dunes at sunset Jeep and camel safaris into the desert with an expert naturalist
Average length of stay	Three nights. Since there is so much to see and do in the Jaisalmer area and it takes a bit of a drive to get there, it is a good idea to allow enough time to explore the area and also enough time to switch off and just enjoy being there and using the spa.
Payment / cancellation	Payment is required in advance for confirmed reservations.
Reservations	By telephone +91 11 461 72700, email reservatons@sujanluxury.com or via the website www.sujanluxury.com There is no minimum stay requirement.
Packages	There are no special packages.
Seasonal surcharges	There are no high season or compulsory supplements at any time of year
Government Taxes	Taxes apply on room, food and drink and imported alcohol
Ownership	Sujan Luxury Hotels.
Management	General Manager